

The Practice of Wise Leadership

An Advanced Leadership Program for Healthcare Leaders

When they are at their best, leaders are exceptional at assessing situations accurately; they deftly apply a wide range of leadership skills; and they act with fully developed character. Assessment, skill and character: the foundation of wise leadership. Without objective assessment, leaders focus on the wrong problems. Without a full repertoire of skills, leaders mismanage situations. Without fully developed character, leaders miss opportunities to lead with integrity.

The Practice of Wise Leadership provides diagnostic tools and practices to expand leadership assessment capability, skills and character traits. Mary Connaughton and Jim Hassinger have combined best practices from their 30 years of consulting with the cross-cultural research of anthropologist, Dr. Angeles Arrien and leadership lessons from the martial art of aikido. The integration of these different sources of wisdom creates a state of the art program, time tested in universal truth. The two-day program includes:

The Practice of Wise Leadership Day One: Leadership Diagnostic Models

Day One focuses on how to accurately diagnose challenging leadership situations. The Sufficiency Model looks at what is required for as well as what prevents individuals and organizations from being at their best. The Patterns of Dysfunctional Behavior Model provides a roadmap to understand why individuals under perform. Together, these two models help leaders recognize what is achievable, what underlies chronic problems, and which actions lead to the most effective leadership.

The Practice of Wise Leadership Day Two: Character-Based Communication

The Character-Based Communication program expands the leadership capacity to manage challenging communication situations. Character traits of honesty and courage are explored and applied to individual examples. Participants engage in rapid practice methods to improve their ability to set a respectful communication context, deliver honest messages without creating disruption and manage the reactivity of self and others.

The Results

Individuals and organizations that have applied the Practice of Wise Leadership Program principles have experienced immediate and dramatic improvement in the levels of direct and honest communication, collaborative relationships and performance management.

Comments from Practice of Wise Leadership Program participants:

“A new model of leadership... outstanding program... best workshop I EVER attended”
“This is an ADVANCED program. More stimulating & challenging than other programs”
“I have stopped apologizing when I am giving feedback that is hard for someone to hear”
“Since there’s now more truth telling, there’s more trust; my team is stronger as a result”
“I no longer personalize and dwell on mistakes; I take it in, then let it go: “I did my best and I’ll do better next time” ...liberating!”